

## And so to practice....

Context: Anette Hunziker is a Masters student from ETH, one of Europe's top scientific universities. She has a solid foundation in mathematics and programming and is soon to be entering the workforce in the field of data science. Anette connected with The Experience Accelerator for two reasons. Firstly, she was intrigued with our innovative approach of teaching behaviours and wanted to learn more. Secondly, she recognises that being a great leader and team collaborator takes practice, application and dedication. She's on a mission to excel in these areas. She agreed to participate in our learning journey and provide her feedback. Here's what we learned!

## Outcomes/Lessons Learned:

Anette embraced all aspects of the online learning, video and reflection components with ease.

Upon review of her video recordings, Anette showed clear improvement as she progressed through the learning journeys. A wealth of feedback in the debrief with Anette illustrated an enhanced mindset with respect to knowing how to deliver feedback, coach others and build trust in professional relationships. Anette particularly appreciated how she could practice privately and then self evaluate her performance.

## What we did: Anette embarked on a learning journey where she:

- a) Learned a simple feedback framework, understood key elements of how to build trust in professional environments and grasped a simple model for coaching team members
- b) She was able to see each of the 3 behaviours visualised in practice and then answered a mini quiz all online
- c) Recorded 3 videos of herself for each topic via The Experience Accelerator platform (and then she self evaluated her performance)
- d) Reviewed her findings with a coach



## Anette's take on the learning journey:

"A delightful practical guide for leaders of every level. The course provides clear and actionable advice, addresses your specific challenges and directly solidifies your new leadership skills through practice. A must-have for aspiring leaders!"